



Environmental Policy

North Downs Specialist Referrals (NDSR), is a small animal referral hospital and our aim is to provide the highest standards of medical and surgical care for pets, in a compassionate and professional environment. We acknowledge that our operations have an effect on the environment and have identified our key environmental aspects that contribute to our environmental and carbon footprint:

- Consumption of electricity, gas, water and other fuels
- Use of anaesthetic gases
- Waste generation
- Use of raw materials, including prescribed drugs and medicines
- Procured goods and services with their own environmental impact
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NDSR is committed to reducing its environmental impact through a journey of continual improvement by working through the Investors in the Environment accreditation scheme. We are committed to excellence in the care we provide patients and the service we provide to their owners and referring vets. Our environmental commitment can be demonstrated in our established objectives and goals below:

- Commitment to net zero carbon emissions target by 2040 in alignment with Mars Sustainable in a Generation and Linnaeus sustainability policies
- Compliance with all applicable environmental regulations and public/customer expectations
- Monitoring our key resource usage and implementing conservation techniques to achieve our environmental targets
- Implement a waste/recycling policy and sustainable procurement policy
- Minimising unsustainable transport use
- Take part in One Health sustainability project with our staff
- Working with suppliers to ensure they acknowledge and decrease the environmental impact of their products and transportation
- Publishing and distribution of an annual organisational sustainability report

We will continue to improve our environmental management system by working to the Investors in the Environment (iIE) criteria, considering any changes in legislation, our organisation, and other factors. We will convey this policy to all our employees ensuring that they are provided with training to increase awareness of environmental matters.

Bell Heath and Louise Wright are our Sustainability Champions and have designated responsibility for the day-to-day implementation of this policy. NDSR will make this policy available when requested to interested parties including members of the public, including making a copy available on the NDSR website.


Gerry Polton
Hospital Director

27.12.2025